

The screenshot displays the 'Supporting Documents' service interface. On the left is a navigation sidebar with options like 'Lender Checklists', 'Submission', 'Folders', 'All', 'Supporting documents', 'Help', 'How-to tutorials', and 'Show History'. The main area shows a 'Submission checklist' with a progress bar at the top. Below the progress bar is a large drop zone for documents with the text 'To start drop your documents here - or - Select file(s)'. The checklist contains several conditions, each with a status indicator (checkbox or tick) and a 'Verify' button. Callouts provide detailed information about each part of the interface and the document requirements.

**Callouts and Explanations:**

- Progress bar:** Shows the completion status of the checklist.
- Submission checklist:** Documents required at submission time.
- View toggles:** Toggle between compact, standard and detailed views. Includes a 'Show outstanding only' toggle.
- Document Actions:** Request an exception or defer this condition (where permitted).
- Drop Zone:** Drag and drop to upload or browse for files on your device or a folder.
- Acceptable files:** Displays accepted file types.
- Condition Status:** Condition turns green and tick is displayed when its requirements have been met.
- Document Requirements:** Document required to satisfy condition.
- Document Actions:** Actions available for this document condition.
- Navigation:** Displays all documents attached to the application. Displays all files uploaded. Links to step-by-step training videos. Switch back to previous Supporting Documents version. Take a guided tour of the new Supporting Documents.
- Document Attachments:**
  - Home Loan Application Form:** Below actions are not permitted by the lender. Request an exception. Defer. Signed, dated and completed in full by all borrower(s); Guarantors; Broker.
  - PAYG Income (Base):** Shows pay period dates are consecutive. Dated within SIX (6) weeks of application date.
  - Identification:** Must verify. Possible Tax File Number. Edit now.
  - Bank Statement:** Select files from your Device. Select files from Folder. Verify documents. Edit / Preview documents. Possible Tax. Remove.
- Buttons:** Print checklist. Send documents.
- Warning:** Warning that the document may have a TFN - select 'Edit now' to redact the TFN.
- Verify Button:** Verify button will become available once document/s have been uploaded. Click to verify and satisfy condition.
- Attachments:** To attach one bulk document to all conditions, drag and drop files directly into the whole page drop zone. Upload individual documents to this condition only. Document/s must be attached before the checklist can be submitted.

The screenshot shows the 'Attach Documents' interface with several annotations:

- Files 'dropped' or uploaded will display as thumbnails one at a time.** Points to the 'Multi-page.pdf' thumbnail at the top.
- Toggle to display only the outstanding.** Points to the 'Show outstanding only' toggle switch.
- Toggle to attach this file to all conditions.** Points to the blue and red circular indicators next to the document title.
- Use the checkboxes to nominate the document/s contained in the file.** Points to the checkboxes for 'Home Loan On-Boarding Application Form' and 'Contract of Sale'.
- Comments to the lender can be made here.** Points to the 'Notes to lender (optional)' text area.
- Indicates the individual documents required to satisfy this condition.** Points to the document titles within the expanded 'PAYSIP Income (Base)' condition.
- Expand to show lender-specific document requirements.** Points to the expand/collapse arrows for the 'Payslip' document in the expanded condition.
- Hover over to display detail on mandatory and verification requirements.** Points to the 'AND' labels between document requirements.
- Displays other documents that can be used to satisfy this condition.** Points to the 'Bank Statement' document in the 'Funds to complete' condition.
- Upload any other documents that may not correlate to a checklist condition.** Points to the 'Additional Document' checkbox in the 'Additional Documents (Optional)' section.
- Save changes and return to the main screen.** Points to the 'Save and close' button at the bottom right.

The condition that requires verification.

Use the checkbox/es to nominate the document/s that are being verified to satisfy this condition.

Select all documents within the multipage PDF file to verify.

Select all to select page range.

The screenshot shows a 'Verify documents' screen for a 'Primary Photographic Identification Document' for John Smith. It displays 11 pages from a 'Multi-page.pdf' file. Each page has a checkbox for selection. There are 'Select all' and 'Select pages' buttons. On the right, there is an 'Identification' section with 'Clear copies and originals sighted (Optional)' (Yes/No buttons) and 'Notes to lender (Optional)' (text input). Below this, it states 'I verify the selected 0 pages meet the conditions below:' followed by two bullet points: 'Shows clear identification details' and 'Shows clear photograph of the applicant and it matches their physical person'. At the bottom right is a 'Verify' button.

Lender-specific verification questions are displayed here.

Comments to the lender can be made here.

Click to verify and complete this condition.